



RAMMS - General License Agreement

Please read the following general license agreement carefully.

If you do not agree with the conditions, do not install the RAMMS software. The license fee will be returned to you.

By installing the RAMMS software, you accept the following contract conditions.

A. PROGRAM RAMMS

1. RAMMS is a software program developed by the WSL-Institute for Snow and Avalanche Research SLF. The functions of the program are described in the handbook delivered with the program.
2. RAMMS and the handbook are protected by copyright. All rights are reserved by WSL/SLF.

B. EXTENT OF RIGHTS OF USAGE

3. The SLF gives the user a non-exclusive and non-transferable right of usage. The right of usage is limited to one single Personal Computer System. A new right of usage must be obtained for every further Personal Computer System. The right of usage is limited to the license period.
4. No copies of RAMMS may be made other than for the purpose of saving data or replacing damaged data carriers. The copyright text found on the original must be transferred to any copies.
5. Transfer or concession of the usufruct or exploitation rights to a third party is prohibited.
6. Access to RAMMS must exclude the possibility of unauthorized access.
7. The user is not authorized to modify RAMMS.

C. REFUND

8. All our sales are final and no refunds will be given. As all of our products are digital software, delivered instantly once payment is received it is impossible for you to return a product for a refund.
9. If you find a bug in our software, you can report it and we will fix it in the next version. Finding a bug is not a reason to request a refund.
10. We do not issue refunds if:
 - * You just change your mind
 - * You choose not to use our product
 - * You find that our product doesn't suit your needs
11. However, we understand that it is impossible for us to test our software on every platform and every configuration it may encounter on other computers. Therefore, if you are unable to get our software up and running on your

system in the first 30 days after purchase, then please contact us and we will do everything within our knowledge and experience to get our software to work on your system.

D. GUARANTEE/LIABILITY

12. RAMMS is based on the current status of existing scientific research.
13. RAMMS functions according to the handbook. In case of technical problems preventing the use of the program, the user can claim a replacement copy during the 3 months after delivery.
14. In no event shall WSL/SLF be liable for any damage or lost profits arising, directly or indirectly, from the use of RAMMS.

E. FURTHER DEVELOPMENT / NEW VERSIONS

15. RAMMS is constantly being developed. The development is particularly based on feedback from the license holders using the program. SLF is therefore interested in user experiences with RAMMS. Feedback and suggestions from users are gladly received.

F. APPLICABLE LAW / COURT OF JURISDICTION

Swiss law applies. Court of jurisdiction is DAVOS.